

1650 So Pacific Coast Highway, Suite 202, Redondo Beach, CA 90277 Premier World Discovery Toll Free: 877-953-8687 Fax: 310-372-0637



# Part A – Cancellation Waiver provided by Premier World Discovery

## I. Trip Cancellation Waiver (TCW)

Payment of the per person Trip Cancellation Waiver guarantees full refund on all payments (including Deposit), except the Trip Cancellation Waiver Fee itself, made for tour rates in case of cancellation up to the time and date of departure due to the passenger's Personal Illness (Medical Documentation required) or death of an Immediate Family Member (Official Documentation required). **II. Premier "Any Reason" Cancellation Waiver (ARCW)** 

Payment of the per person Trip Cancellation Waiver also includes an "Any Reason" Cancellation Waiver. The "Any Reason" Cancellation Waiver provides you with 75% of the cancellation fees in the form of a future travel certificate, should you cancel your tour more than 48 hours prior to your scheduled departure for any reason that is not eligible for cash reimbursement under the Trip Cancellation Waiver (Section I.). Cancellation fees are reimbursed in the form of a Premier World Discovery future travel certificate allowing you to travel with us at a later date within one year of the original departure date. Future travel certificate is valid for one year, is non-transferrable, non-refundable, may not be redeemed for cash, and does not include any credit for the non-refundable Trip Cancellation Waiver fee.

The Trip Cancellation Waiver Fee (if chosen) must be paid for with Initial Deposit and is refundable until 180 days prior to departure. The Trip Cancellation Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion cancelling prior to departure. Under this scenario, the single supplement will be deducted from the refund of the person who cancels. Division of the charges is to be determined by the two passengers. The Trip Cancellation Waiver Fee is non-transferable and valid for each applicant only. The Trip Cancellation Waiver does not cover any services such as airline tickets not purchased through Premier World Discovery.

## **Exclusions for the Cancellation Waiver**

Premier World Discovery reserves the right to alter its Refund and Cancellation Policy In the event of an act of God, war (whether declared or undeclared), terrorism, accident, natural disaster, outbreak of disease, or other event or circumstance beyond our control that contributes to or results in cancellation rates above our historical cancellation rates in the absence of such event or occurrence. **Part A Refunds** - All Cancellations, Refunds & Inquiries under Part A will be handled by Premier World Discovery.

If a cancellation occurs prior to departure, please call Premier World Discovery Toll Free at 877-953-8687

To Request a Refund under Part A - Cancellation Waiver Refund, send Medical Documentation (see below) and a written Refund request/letter to:

Premier World Discovery/Chamber Explorations, Attn: Cancellation Dept., 1650 S Pacific Coast Hwy, Ste 202, Redondo Beach, CA 90277 Part A - Cancellation Waiver Definitions

"Personal Illness" - Sickness which: a) occurs before departure on your trip, b) requires Medical Documentation at the time of cancellation resulting in medically imposed restrictions, as certified by a legally qualified physician, and c) is so disabling it prevents a person from traveling on the trip.

#### "Medical Documentation"

- 1. Letter from a Licensed Physician/Doctor explaining in detail the reason for the cancellation
- 2. Why/How the medical situation prevents you from travelling?
- 3. Date you were seen by the physician.
- "Immediate Family Member" One's parents, wife or husband, children, and brothers and sisters.

"Official Documentation" - Document showing death of immediate family member (death certificate, obituary or similar).

## Part B – Post Departure Travel Protection Plan\* provided by USI Affinity Travel Insurance Services

Post Departure Travel Protection Plan includes coverage for:			
	•	Trip Interruption	\$1,000
	•	Trip Delay	\$100/Day-Max \$500
	•	Baggage & Personal Effects	\$2,000
	•	Baggage Delay	\$500
	•	Emergency Accident/Sickness Medical Expense (excess coverage)	\$30,000
	•	Emergency Evacuation/Repatriation of Remains	\$150,000
	•	Accidental Death & Dismemberment (24 hours)	\$25,000
	•	Non-Insurance and Emergency Travel Assistance Services**	24/7 included

For pre-departure questions about Part B, contact USI Customer Care at 1-855-874-0156 or info@travelinsure.com

For 24/7 Non-Insurance and Travel Assistance Services Only Call Toll Free <u>1-855-226-1677</u> (within the USA & Canada) OR Call Collect 1-603-952-2042 (from all other locations) and identify yourself as Premier World Discovery tour participant.

For Part B Claims Assistance, contact 1-866-223-4772 or NWTravClaims@cbpinsure.com All Claims & Inquiries under Part B will be administered by USI Affinity Travel Insurance Services.

#### For full Part B plan details go to: premierworlddiscovery.com/TPP

All Benefits described on this page are for a general information basis only. There are certain restrictions, exclusions and limitations that apply to all insurance coverages. Plan benefits, limits and provisions may vary by state jurisdiction.

\*Post Departure Travel Protection Policy is underwritten by Nationwide Mutual Insurance Company and Affiliated Companies, Columbus, OH.

\*\*Non-Insurance and Emergency Travel Assistance Services are not insurance benefits and are provided by On Call International and Co-Ordinated Benefit Plans, LLC.